



NORWEGIAN REFUGEE COUNCIL (NRC)

INVITATION TO BID SERVICES

DIGITAL COMMUNITY HUBS SERVICES

THIS INVITATION TO BID (ITB) COVERS THREE DISTINCT LOTS, OUTLINED IN THE ATTACHED DOCUMENT.

These lots include:

GLOBAL CONNECTIVITY: Providing global communication services, including SMS messaging, voice, video, email, chat (including Whatsapp, Facebook and other social platform). Supporting seamless integration of these features into existing applications including the CRM system (EspoCRM) through simple APIs. Details to be provided in Annex 1 under sheet Lot1,2.

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